

ONE DAY BENCHMARKING WORKSHOP - Thursday 7th December, 2006

Action Planning to Build Business Capability

How does your organisation know that it has captured optimum knowledge & networking from the 2006 NZ World Congress & the prior Business Excellence Study Tour to prioritise & implement the BEST practices, improve Business Capability & sustain Competitive Advantage?

Benchmarking Partnerships will guide participants from your industry and others to internalize the Congress findings towards 'action plans' for you.

Workshop Host/Venue:

Wellington NZ. Duxton Hotel,
170 Wakefield Street

Workshop Date:

Thursday 7th December, 2006

Time:

9.00am – 4.30pm

Program Overview:

Benchmarking Partnerships

Facilitated 'Hands –On' workshop to:

* Learn and discuss key outcomes from the B.E.S.T. and the Congress

*Recognise the Best Practices and determine your prioritised needs for actioning

* Learn from the speakers, BPIR.com Ltd, NZBEF and Benchmarking Partnerships their sources, other delegates and their very good practices

Learning Outcomes:

- Reflect on the Best Practices gained through the Congress and B.E.S.T. study tour
- Discover practical solutions and the way forward regarding your prioritized needs from the World Congress
- How do these Best Practices link with what you already know
- Learn very good practices shared between participants, guided through facilitated workgroups focused on your needs
- Build an 'Action Plan' to deliver optimum business capability and drive your competitive advantage
- Learn models of Business Excellence and Benchmarking Best Practice to know and prioritise a strategic focus for improvement
- Discover what else might be opportunities that will leverage better Business Capability

Benefits:

- Learn from and network with key speakers from the congress, expert facilitators and like-minded participants in an action packed day - Harvesting BEST PRACTICES and 'Think-tank' facilitated discussion and action planning for your organisation
- Participate in 'Hands-on' learning
- Participate in facilitated discussion about strengths of leading practices with other delegates
- A comprehensive workshop manual is issued for all delegates
- Receive Memory Jogger Notes of the day's proceedings
- Delegate and speaker contact list provided
- Share the lessons learned, and experience through benchmarking knowledge exchange
- Learn about what you didn't know you needed to know as well as what you need to know
- Benchmarking Code of Conduct protects confidentiality and privacy

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Program

- 9.15AM Registration - Arrival coffee / tea
- 9.30AM Welcome/ Introductions/ workshop overview – Anton Benc, Managing Partner Benchmarking Partnerships
- 9.45AM ***What are the Key Learnings from the B.E.S.T. Study Tour and the Congress?***
- Short 8-10 min presentations and discussions by panel members:**
- **Dr Robin Mann, Director – Centre for Organisational Excellence Research and BPIR.com Ltd**
 - **Low Hock Meng – Singapore Productivity Association**
 - **Stephen Hanman- Benchmarking Success**
 - **Other nominated World Congress presenters?**
- 11.00AM Morning tea / Networking
- 11:15AM ***Workshopping Handy Hints***
- WORKSHOPPING HANDY HINTS - facilitated Bruce Searles & Anton Benc**
Benchmarking Partnerships will guide participants through syndicate group discussion
- what key points/ messages came from the Study Tour, Congress and presentations for you?
 - what ideas are coming from the other workshop participants?
 - what might be the opportunities for you to take action?
- 1.00PM Lunch and Networking

1.30PM

Presentation and Discussion of Workshop Group Findings

- Syndicate group report back findings
- Knowledge capture of ideas/ ,new or changes processes and strategies being considered by organizations to action plan.

2.30PM

Frameworks for adapting knowledge to improve

- Learn models of 'applied' Business Excellence with Benchmarking to know and to prioritise a strategic focus for improvement
- Plan for 'Action Planning'- learn about drivers and climate for change for optimum improvement, including senior executive buy-in, staff ownership, communication and monitoring plans positioned and ready to go.

3.00PM

Afternoon coffee

3.20PM

Action Planning

- We will lead you through a facilitated 'Action Plan' for your organisation, based on a solid approach and goals including the 'why' for you/your organisation, consideration of deployment(who, what, where, & how), expected results and a process to maintain and improve action planning for other future projects
- Contacts list of participants and speakers will support your Action Planning.
- Optional review process to facilitate reviewing your action plan with in 6 months.

Sharing and discussion of action plans

4.30PM

Close