Hello COER News readers

7 July 2013

The closing date for entries is fast approaching to the 2nd International Best Practice Competition and 2nd Global Benchmarking Award to be held at the Global Business Excellence Conference in Singapore, 30/31 October. These competitions are quick, easy and fun to enter – see http://www.bestpracticecompetition.com or download the flyer. **Have a think about what your organization does well and submit your entry by 22 July.** If successful you will be asked to share your best practice in an 8 minute presentation in Singapore.

Some countries offer a local competition that feeds into the international competition:

- **Australia** – for an entry form contact Bruce Searles, bruce@benchmarkingpartnerships.com.au
- **India** – contact Suresh Lulla, ssl@bestprax.com
- **Iran** – contact info@ipcgroup.ir
- **New Zealand** – for an entry form contact Michael Voss, michael@coer.org.nz or download from http://www.bestpracticecompetition.com/national-competitions/

**What can other countries learn from Singapore?**

Can other countries, such as New Zealand, learn from Singapore’s dramatic transformation into one of the world’s leading economies? Read more.

To see business excellence in action in Singapore why not attend the Global Business Excellence Conference, 30-31 October, 2013?

**Upcoming workshops:**

Benchmarking is a powerful change management technique enabling innovative breakthrough improvements to strategies, processes and practices - *the problem is that few people have been trained on how to do benchmarking effectively.* These practical 2-day workshops will help you to kick start a benchmarking project and give you hands-on experience in using COER’s TRADE Best Practice Benchmarking Methodology.

- **September 17-18:** Benchmarking for Excellence, Kuala Lumpur, Malaysia. To register contact caseyang@bto.com.my
- **September 19-20:** Benchmarking for Excellence, Singapore. To register contact registration@mgdels.com.
- **September 25-26:** Benchmarking for Excellence, Dubai, UAE. To register contact salman@dgg.org.
- **November 21-22:** Benchmarking for Excellence, Wellington, New Zealand. To register contact michael@coer.org.nz

**Upcoming conferences:**

- September 4-6: QMOD conference on Quality and Service Sciences, Portoroz, Slovenia [http://www.ism.lu.se/index.php?id=593](http://www.ism.lu.se/index.php?id=593)
- September 23-25: Canadian Quality Congress, Calgary, Canada [http://canadianqualitycongress.ca/mock-event-program/call-for-papers/](http://canadianqualitycongress.ca/mock-event-program/call-for-papers/)

**Recent publications:**


**PhD Research opportunities:**

- **If you would like to pursue a PhD in Benchmarking, Business Excellence or Best Practices** refer to [http://www.coer.org.nz/acquire/phd-applicants](http://www.coer.org.nz/acquire/phd-applicants).

**BPIR.com.. Looking to make a bigger impact:**

- BPIR.com continues to lead the way in sharing best practices and improvement tools. Now including over 100 business excellence award winner applications, over 70 self-assessment tools and 1,000’s of best practices linked to all process areas.
- **Can you help the [www.BPIR.com](http://www.BPIR.com) to become more successful** as a contributor of information, writing Best Practice Reports, assisting with website development, marketing the website or joining our leadership team? In particular, we are looking for a Membership Manager that excels at customer service, event management skills, attention to detail, and has an interest in business excellence and can work independently.

**Is the Global Benchmarking Network represented in your country?**

The [Global Benchmarking Network](http://www.globalbenchmarking.org/) is now represented in **24 countries** – is your country represented?

The representative should be an organisation that is recognized as or aspires to be the leading provider of benchmarking and best practice services and/or research within a country.

[Click here for membership benefits](http://www.globalbenchmarking.org/) or [here for further information on how to join](http://www.globalbenchmarking.org/) or contact Terry Pilcher, GBN’s Director Marketing and Growth, BCSMgt@aol.com
Best regards

Robin