Hello COER News readers

16 December 2011

This is a quick note to wish all of you a Merry Christmas and a Great New Year!!!

2011 was an exciting and rewarding year at COER. Next year promises to be even better as we build up to the World Business Capability Congress, December 5-7, 2012, Auckland, New Zealand. If you have not been to New Zealand before then this is an excellent opportunity to combine a world-class conference with a visit to one of the most beautiful and stunning countries on earth!!

We are now "Calling for Papers"— this is your chance to speak at a major international conference and share your experience, best practices or your leading edge management research. Submit your Abstract/Bio right now... Don't miss this one!!

COER’s achievements in 2011:

- Completion of a major study to review the Impact of Business Excellence. This free report shows the impact of business excellence in India, Japan, Singapore, Taiwan and Thailand.
- Conducted research for the Asian Productivity Organisation to develop Business Excellence Awareness and Implementation Guides.
- COER’s team delivered keynote presentations at the Best Practice Conference for Municipalities (Chile), Business Excellence Conference (Chile), BestPrax Awards (India), International Conference on Modern Approach to Quality & Productivity (Iran), Asia Quality Forum (Kazakhstan), Benchmarking Conference (Kuwait), Global Business Excellence Conference (Singapore), Saudi Benchmarking Network (Saudi Arabia), Fashion Industry Conference (Thailand), International Symposium of Police Best Practices (UAE), International Quality Forum (Uzbekistan).
- TRADE Best Practice Benchmarking Workshops held in Abu Dhabi, Bahrain, Chile, Dubai, India, Iran, Kuwait, Singapore, Thailand and UK.
- Jürgen Wagner successfully passed his PhD viva and Grant Regan successfully moved from provisional to full PhD registration.
- Four Refereed Journal Papers published:
- Dr Robin Mann was awarded the Harrington/Ishikawa Medal for his contribution to the advancement of quality in the Asia Pacific region
Early next year we will produce a full edition of COER News describing our current activities and research. In the meantime, for the latest listing of business improvement news and events go to www.bpir.com.

Here’s hoping we all have a very successful 2012!

Best regards

Robin


© COER 2011